From:Melanie Mike Sent:18 May 2018 08:49:14 +0100 To:Jonathan Lloyd Subject:FW: York hotel licence [PROTECT] Internal

PROTECT Internal

-----Original Message-----From: anita fletcher [mailto: Sent: 27 April 2018 16:19 To: Melanie Mike <Melanie.Mike2@wolverhampton.gov.uk> Subject: York hotel licence

Hi Melanie my names anita I have been in touch with councillor Claire Darke for about 18 months with the problems which have occurred late at night at the York hotel I am not a moaner or groaner far from it but I do get a lot of the elderly residents complain to me about things and try to get them done to make mine and there lives much easier as to speak Councillor Darke knows about the problems which we have informed the council about over a period the problems range from sometimes not being able to access our drive way to or apartment s complex at Grafton Court on tettenhall rd which is only a few feet from the York hotel some times the access road frontage is blocked with cars or a van belonging to the disco DJ wile there's a event at the York hotel a fair few times when there's a event at the York hotel there are revellers cars parked on grafton court rear car park cars parked in front of grafton court s residents lock up garages there's cars parked double on the footpath out side grafton court thehotel and the police no parking area on tettenhall road out side the hotel it's a very dangerous when there is a event on at the York hotel the hotel does not have a car park it's revellers use grafton court and the whole of the footpath for some reason, there have been occasions were fights have broken out on our property late at night when revellers have left the York hotel, and also male s and females using our property as a late night toilet before getting in there cars which are parked on our car park, sick excrement and urine have been deposited there for us to clean away, a elderly resident after being woken by the noise out side her window

Witnessed a couple having sex on the front garden of the apartments the couple were cheered on by others after a party at the York hotel The music is to loud at York hotels events you can hear it in the apartments which are near to the hotel the apartment are.only 25 feet away from the hotel function room only a 25 feet wide drive way separates the buildings, The music is played untill after 1 am to 2am on a few occasions 230 am if you phone the hotel and complain you get a 4 letter barrage about your nationality and your sexuality from who ever answers the phone I have not had that said to me it's a few elderly residents it happened to , the garden at the rear of the hotel you can hear late at night after midnight. Shouting screaming. Swearing it was so bad one night the screaming and shouting I was told some one here at grafton court apartments thought the elderly lady at number 5 was being attacked and called the police who attended this was last year we later found out from a young couple who are residents here said a couple from a party from the hotel were shouting and arguing with each other wile making there way up OUR side access path towards. Our rear car park to collect there car which they had no right to park there the police did attend the property the elderly resident at number 5 was shaken and frightened with the sight of the police at her door at that time of the night, the council environmental health have been notified on occasions and have visited the hotel over the complaints and the hotel have had warnings we are not looking to close it down the staff at the hotel for some reason make it difficult for them selves over complaints why that is we don't know But we can not carry on in this way, a resident here did mention he was a retired pub manager and went into say the venue is to near residential property to have events such as they have late at night he also said he doubts if the venue is sound proof with sound proof walls and windows plus when they have a event the function room windows are wide open summer and winter so that's pointless it's like a open air event he also mentioned there's no door staff present and there is a big lack of care to surrounding property and people a major factor he said in the licensing trade thank you for reading it I hope some thing can be sorted to suit both parties

Anita